

Stericycle Receives Excellence in Best Practices Customer Value Leadership Recognition

Best Practices Awards

Best Practices Awards recognize companies demonstrating outstanding achievement and superior performance. Frost & Sullivan's Customer Value Leadership Award recognizes the company that offers products or services customers find superior for the overall price, performance, and quality.

Frost & Sullivan

In the half-century since its founding, Frost & Sullivan has become a widely recognized leader in the growth consulting industry – A Global Growth Partnership Company.

The company demonstrates a strong overall performance.

Frost & Sullivan is proud to bestow the 2021 North America Customer Value Leadership Award in the patient engagement industry to Stericycle.



Stericycle Communication Solutions' customer service strategies are on par with its high-quality solutions. As a company, it believes in communication that leads to action and adherence in all its business processes.

Pioneering seamless solutions in the North America patient engagement market, Stericycle Communication Solutions thrives among competitors. Its solutions and strategic partnerships underscore healthcare's importance, ensuring continued and sustainable connections between patients and physicians. Moreover, Stericycle Communication Solutions supported healthcare providers involved in COVID-19 screening and vaccinations. Frost & Sullivan commends Stericycle Communication Solutions' voice and digital offerings, anticipating a stellar performance in the coming year.

Analysts evaluated key factors according to the below criteria.

Business Impact	Financial Performance	Customer Acquisition	Operational Efficiency	Growth Potential	Human Capital
Customer Impact	Price & Performance Value	Customer Purchase Experience	Customer Ownership Experience	Customer Service Experience	Brand Equity



“As patient engagement becomes more critical, Frost & Sullivan believes that Stericycle Communication Solutions' position in the market grants them attainable long-term success with a well-rounded solution.

Azza Fazar
Best Practices Research Associate
Frost & Sullivan

